# Robinson+Cole

STEVEN J. BOYAJIAN

One Financial Plaza, 14th Floor Providence, RI 02903-2485 Main (401) 709-3300 Fax (401) 709-3399 sboyajian@rc.com Direct (401) 709-3359

Also admitted in Massachusetts

June 11, 2021

## VIA FIRST CLASS MAIL & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

> RE: Docket 4651 – Arrearage Management Program Monthly Report May 2021

Dear Ms. Massaro:

On behalf of National Grid, enclosed are five copies of the Arrearage Management Program monthly report for May 2021. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3359.

Sincerely,

Steven J. Boyajian

## Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq. Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid).

## Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

June 11, 2021 Date

## Docket No. 4651 - National Grid – Arrearage Management Program Service List updated 3/5/2021

Name/Address	E-mail Distribution	Phone
Leticia C. Pimentel, Esq.	pimentel@rc.com;	401-709-3337
Robinson & Cole LLP	Jennifer.hutchinson@nationalgrid.com;	
One Financial Plaza	Celia.obrien@nationalgrid.com;	
14th Floor	Joanne.scanlon@nationalgrid.com;	
Providence, RI 02903		
Tiffany Parenteau, Esq.	<u>Tparenteau@riag.ri.gov</u> ;	401-274-4400
Dept. of Attorney General		
150 South Main St.	dmacrae@riag.ri.gov;	
Providence, RI 02903		
Christy Hetherington, Esq.	Christy.Hetherington@dpuc.ri.gov;	
Division of Public Utilities and Carriers	thomas.kogut@dpuc.ri.gov;	
	Margaret.L.Hogan@dpuc.ri.gov;	
	John.bell@dpuc.ri.gov;	
	Al.mancini@dpuc.ri.gov;	
John Willumsen-Friedman, Esq.	jwillumsen@centerforjustice.org;	401-941-1101
Center for Justice		
One Empire Plaza, Suite 410		
Providence, RI 02903		
File an original & 3 copies w/:	<u>Luly.massaro@puc.ri.gov;</u>	401-780-2017
Luly E. Massaro, Commission Clerk	Alan.nault@puc.ri.gov;	
Public Utilities Commission	Todd.bianco@puc.ri.gov;	
89 Jefferson Blvd.	Cynthia.WilsonFrias@puc.ri.gov;	
Warwick, RI 02888		
Nicholas Ucci	Nicholas.Ucci@energy.ri.gov;	401-574-9119
RI Office of Energy Resources	Christopher.Kearns@energy.ri.gov;	
Frederick Sneesby, Dept. of Human	Frederick.sneesby@dhs.ri.gov;	
Services		
The George Wiley Center	georgewileycenterri@gmail.com;	401-728-5555
	camiloviveiros@gmail.com;	
K. Bramson	K.bramson@rilegislature.gov;	

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3,820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$344,804	\$404,746	\$354,806	\$303,331	\$3,138,941
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284		\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004		\$4,447,677	\$4,368,631	\$3,925,653	\$3,573,090	\$48,565,131
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,088	\$1,079	\$1,072	\$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482,651	489,371	438,081	397,866	\$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$124	\$124	\$119	\$119	\$122	\$120	\$119	\$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,475	\$1,424	\$1,352	\$1,303	\$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$6,211,245	\$6,094,054	\$5,979,010	\$5,720,409	\$4,921,557	\$4,344,614	\$63,589,956
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$184,489		\$185,079	\$299,842	\$271,477	\$205,466	\$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713		1,729	2,690	2,581	1,928	16,277
Average Monthly Forgiveness Credit	\$98 TBD	\$99 TBD	\$97 TBD	\$96 TBD	\$99 TBD	\$104	\$108	\$107 274	\$107	\$111	\$105	\$107	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161 4.16%	6.89%	0.000/	0.000/	0.08%	0.00%	555
Percentage of Participants Receiving LIHEAP Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	3.42% \$87,563	\$126,604		0.00%	0.00%	\$4,445	\$0.00%	2.08% \$426,517
Total fuel assistance payments	100	100	100	100	100	φο1,303	\$120,004	\$207,905	Φ0	\$0	φ <del>4,44</del> 5	Φ0	\$420,517
												+	
ELECTRIC ONLY		<u> </u>						1	<u> </u>			l L	
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1.975	1.791	1.799	1.392	1.878	2.115	2.386		2,572	2,573	2.360	2.178	2.140
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	439	396	319	345	215	138	3,551
Customers Removed - Complete	20	14	6	22	31	57	45	34	22	29	7	13	300
Customers Removed - Defaulted	215	140	67	348	147	135	80	189	188	267	355	292	2,423
Customers Removed - Cancelled	54	41	76	48	71	118	73		50	92	74	46	822
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$236,392	\$276,443	\$239,595	\$293,785	\$260,476	\$225,482	\$2,220,095
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,802,564	\$2,782,032	\$2,530,126	\$2,327,123	\$31,205,323
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,090	\$1,081	\$1,072	\$1,068	\$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$310,498	\$323,909	\$337,938	\$347,575	\$319,617	\$292,431	\$2,445,563
Average installment amoutn for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$129	\$130		\$131	\$135	\$135	\$134	\$132
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,656	\$1,588	\$1,524	\$1,458	\$1,387	\$1,351	\$1,536
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789		\$3,918,983	\$3,752,597	\$3,273,258	\$2,943,086	\$41,904,980
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309		\$121,777	\$187,830	\$173,077	\$134,324	\$1,744,896
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	1,131	1,667	1,129	1,713	1,666	1,268	10,593
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$107	\$105	\$108	\$110	\$104	\$106	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	39	49	0 2221	0 2221	0 2224	0	112
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
								-				+	
GAS ONLY	l l					I		1				1	
OAC CITE!	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1.040	938	925	702	1,097	1,301	1.483		1,482	1.444	1,279	1.156	1.194
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	253	217	169	204	90	68	2,113
Customers Removed - Complete	3	12	1	3	11	22	14		1	16		6	114
Customers Removed - Defaulted	84	80	48	124	58	76	49		146	212	217	165	1,397
Customers Removed - Cancelled	26	14	24	.24	26	49	19		12	29	27	18	273
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$112,461	\$127,267	\$105,209	\$110,961	\$94,330	\$77,849	\$918,845
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,678,383		\$1,645,113			\$1,245,967	\$17,359,808
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,132	\$1,112	\$1,110	\$1,099	\$1,091	\$1,078	\$1,230
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$171,059	\$149,796	\$144,714	\$141,796	\$118,464	\$105,436	\$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$115	\$115	\$101	\$98	\$98	\$93	\$91	\$102
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,524	\$1,439	\$1,390	\$1,363	\$1,289	\$1,212	\$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91.88%	89.29%	87.10%	85.15%	81.32%	77.72%	86.63%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027	\$1,967,812	\$1,648,299	\$1,401,528	\$21,684,976
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$63,140	\$103,388	\$63,302	\$112,012	\$98,400	\$71,141	\$892,400
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	582	944	600	977	915	660	5,684
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$108		\$106	\$115	\$108	\$108	\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	122	225	0	0	3	0	443
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%
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Summer Active And Paperson  11	GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Note   Incoming Reviews   1.4   1.5   1.6   1.6   1.7   1.	Number of Customers Active													
Constraints Network Companies	Customers Newly Added to AMP Agreement													
Conserved Removed - Definition   442   386   279   285   321   295   356   358   458   544   17   648   451	New Enrollments that were "transferred plans"													
Colstoners Removed: Carlipelles														
Fig.   Continues Payments   \$331,450   \$398,560   \$257,460   \$310,400   \$31														
Treal Amounts from Forgover for all Participating Customers. \$3.007. \$1.007. \$														
Austral Amount to be Degree for all performance according 1   \$1.077   \$1.079   \$1.079   \$1.079   \$1.070   \$1														
Total Passistances amounts for all R JAMP Constormers  3977 PPS 3977-610 3959-648 3421 SPS 1572-088 3575-380 4597-304 3468-14 3453-278 1410,000 3808.079 3515-268 3570-300 347														
Average arrange frame and read and all AIAMP construences \$120 \$120 \$120 \$120 \$120 \$120 \$120 \$120														
Section   Sect														
Accession presenting to be lines on a percentage of the soal balance   75,95%   75,31%   75,97%   75														
Troit Amenine Culturatering  (Supprised Secretary Agents Culturateri														
Forgomenes Coefficial Expelled during the reporting period														
Total Progression					\$225,890		\$206,539						\$261,996	
Sumble of Participantis Receiving LHEAP  0   177  31   222   216   510   248   8   3   47   5   19   198		2004	2026			2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	\$28,996
Parcentage of Participants Receiving LIPEAP	Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
EECTRIC ONLY	Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Selectric Con.   January   February   March   April   Mary   June   July   August   September   October   November   December   YTD 2019   Customers Newly Addid to AMP Agreement   189   202   235   358   802   245   347   356   373   258   176   128   353   358   602   245   347   356   373   258   176   128   353   358   602   245   347   356   373   258   176   128   353   358   357   358   357   358   357   358   357   358   357   358   357   358   357   358   357   358   357   358   357   358   357   358   357   358		0.00%												
Annabre of Customers Active	Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997
Annabre of Customers Active														
Annabre of Customers Active	ELECTRIC ONLY			<u> </u>					I		l	l		
Number of Customers Active  189 200 235 396 800 435 347 356 313 298 176 128 3.38  Customers Name And Addition Affire Agreement  189 200 235 396 800 435 347 356 313 298 176 128 3.38  New Enrollments that were 'imansferred plans'  11 12 12 11 172 9 19 23 22 23 20 14 199  12 10 177 15 15 10 10 177 15 15 10 10 10 10 10 10 10 10 10 10 10 10 10	ELECTRIC UNLT	lanuary	February	March	Anril	May	lune	luk	August	Sentember	October	November	December	VTD 2010
Customers Newly Added to AMP Agreement   188   202   235   336   802   435   347   356   313   298   176   128   3.33   208   176   128   3.33   228   176   128   3.33   228   176   128   3.35   128	Number of Customers Active													
New Enrollments that were "transferred planes"														
Customers Removed - Compilete 12 10 11 5 136 109 70 63 73 84 46 40 26 66 Customers Removed - Defaulted 291 235 177 189 197 142 205 195 222 314 28 209 0 2.724 (Customers Removed - Cancelland 38 35 177 8 329 39 5 177 189 197 142 205 195 222 314 28 200 2.724 (Customers Removed - Cancelland 38 36 37 28 39 5 177 189 197 142 205 195 222 314 28 200 2.724 (Customers Removed - Cancelland 38 207 28 31 31 31 31 31 31 31 31 31 31 31 31 31							9							
Customers Removed - Cancelaided 291 235 177 198 197 142 205 195 222 314 246 309 2.722 Customers Removed - Cancelaided 36 28 29 39 51 67 72 80 80 80 87 86 49 57 86 17 17 17 18 18 17 17 18 18 17 17 18 18 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18							109							
Customers Removed - Cancelled   36   28   39   51   774   754														
Total Customer Psyments														
Average Amount to be forgiven for all participating customers   \$1,075   \$1,076   \$1,077   \$1,071   \$1,068   \$1,068   \$1,068   \$1,068   \$1,043   \$1,033   \$1,033   \$1,033   \$1,033   \$1,037   \$1,061			\$217,233	\$229,161	\$227,349							\$219,383	\$222,847	
Total installment amount for all RI AMP customers	Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	\$2,906,198	\$2,909,507	\$2,876,706	\$2,667,719	\$2,423,575	\$2,217,615	\$30,410,078
Average installment amount for all RI AMP customers \$134 \$133 \$135 \$132 \$132 \$132 \$132 \$127 \$122 \$120 \$119 \$119 \$111 \$115 \$111 \$127 Average paramas balance not yet forgiven in the folial balance \$1,224 \$1,228 \$1,228 \$1,229 \$1,320 \$1,327 \$1,321 \$1,321 \$1,324 \$1,313 \$1,227 \$1,228 \$1,230 \$1,230 \$1,237 \$1,231 \$1,324 \$1,313 \$1,227 \$1,228 \$1,230 \$1,230 \$1,237 \$1,231 \$1,242 \$1,331 \$1,228 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,335 \$1,242 \$1,	Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070		\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	
Average arrears balance not yet forgiven	Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average Arrearage balance as a percentage of the total balance 77,65% 57,59% 74,01% 75,14% 82,40% 84,10% 83,97% 82,56% 81,87% 80,67% 78,23% 75,66% 79,33% 75,044 Manual Arreas Outstanding \$2,635,569 \$2,635,569 \$2,635,599														
Total Amount of Arreans Outstanding														
Forgiveness Credits Count)														
Total Fordivenees Credits (count)   1,467   1,461   1,462   1,430														
Average Monthly Forgiveness Credit   \$105   \$105   \$102   \$99   \$103   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100   \$99   \$101   \$100														
Number of Participants Receiving LIHEAP														
Percentage of Participants Receiving LIHEAP		\$105								\$101	\$100	\$99	\$101	
Total Fuel Assistance Payments   \$0   \$50,261   \$11,026   \$32,047   \$102,149   \$37,028   \$37,897   \$3,569   \$668   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$0   \$2,110   \$283,685   \$68   \$6,934   \$0   \$0   \$2,110   \$283,685   \$6,934   \$0   \$0   \$2,110   \$0   \$0   \$0   \$0   \$0   \$0   \$0		0.00%								U U30/	0.249/	0.00%	0.149/	
Second Part														
SAS ONLY   January   February   March   April   May   June   July   August   September   October   November   December   YTD 2019   Number of Customers Active   1,102   1,115   1,158   1,322   1,685   1,761   1,748   1,686   1,580   1,433   1,261   1,147   1,417   1,417   Customers Newly Added to AMP Agreement   126   149   127   270   580   307   215   199   127   146   811   54   2,425   1,685   1,685   1,761   1,478   1,4	Total Fuel Assistance Fayments	ΨΟ	ψ30,201	ψ11,020	Ψ32,047	ψ10Z,143	ψ57,020	ψ31,031	ψ3,303	Ψ000	ψ0,954	ΨΟ	Ψ2,110	
Number of Customers Active														Ψ
Number of Customers Active	GAS ONLY			1	l				1					
Number of Customers Active		January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
New Enrollments that were "transferred plans" 3 3 3 6 7 7 7 4 7 9 6 10 4 6 72 Customers Removed - Complete 7 7 7 5 1 85 82 57 27 17 25 16 10 336 Customers Removed - Defaulted 151 131 102 96 124 93 151 159 213 230 166 177 1.79 Customers Removed - Cencelled 16 151 131 102 96 124 93 151 159 213 230 166 177 1.79 Customers Removed - Cancelled 16 12 14 13 23 22 26 23 29 27 17 17 235 Total Customer Payments \$83,114 \$79,335 \$95,243 \$106,699 \$113,855 \$118,481 \$133,745 \$112,618 \$97,309 \$72,799 \$74,793 \$1,188,881 Total Amount to be Forgiven For All Participating Customers \$1,177,474 \$1,187,812 \$1,245,600 \$1,428,044 \$1,809,119 \$1,892,683 \$1,884,937 \$1,816,608 \$1,574,438 \$1,361,565 \$1,242,517 \$18,297,188 Average Amount to be forgiven for all participating customers \$1,068 \$1,065 \$1,076 \$1,080 \$1,074 \$1,075 \$1,078 \$1,077 \$1,080 \$1,078 \$1,080 \$1,078 \$1,081 \$13,078 \$104,193 \$1,078 \$1,078 \$1,078 \$1,081 \$104,193 \$1,078 \$1,0	Number of Customers Active													
Customers Removed - Complete         7         7         5         1         85         82         57         27         17         25         16         10         335           Customers Removed - Defaulted         151         131         102         96         124         93         151         159         213         230         166         177         1,793           Customers Removed - Cancelled         16         12         14         13         22         26         23         29         27         17         17         23           Total Customer Payments         \$83,114         \$79,335         \$95,243         \$106,699         \$113,855         \$118,481         \$133,745         \$112,618         \$97,309         \$70,999         \$74,793         \$1,188,818           Total Amount to be Forgiven For All Participating customers         \$1,177,474         \$1,187,812         \$1,245,600         \$1,076         \$1,080,9119         \$1,992,683         \$1,884,937         \$1,816,605         \$1,074,843         \$1,316,565         \$1,245,177         \$18,297,188           Average Amount to be Forgiven For All Participating customers         \$1,068         \$1,065         \$1,076         \$1,080         \$1,074         \$1,077         \$1,079         \$1,079		126	149	172	270	580	307	215	199	127		81		
Customers Removed - Defaulted         151         131         102         96         124         93         151         159         213         230         166         177         1,793           Customers Removed - Cancelled         16         12         14         13         23         22         26         23         29         27         17         17         23           Total Customer Payments         83,114         \$79,335         \$95,243         \$10,6,699         \$113,855         \$112,618         \$97,309         \$10,089         \$72,799         \$74,793         \$11,88,818           Total Amount to be Forgiven For All Participating Customers         \$1,177,474         \$1,187,812         \$1,245,600         \$1,428,044         \$1,809,119         \$1,892,683         \$1,884,937         \$1,6605         \$1,706,486         \$1,544,338         \$1,361,665         \$1,242,517         \$18,297,186           Average Amount to be forgiven For All Participating customers         \$1,068         \$1,068         \$1,076         \$1,080         \$1,077         \$1,075         \$1,077         \$1,080         \$1,078         \$1,078         \$1,077         \$1,080         \$1,078         \$1,077         \$1,080         \$1,078         \$1,078         \$1,078         \$1,077         \$1,080		3	3	V	7	7	- '1	7				4		
Customers Removed - Cancelled         16         12         14         13         23         22         26         23         29         27         17         17         23s           Total Customer Payments         \$83,114         \$79,335         \$95,243         \$106,699         \$113,855         \$118,481         \$133,745         \$112,618         \$97,309         \$70,098         \$72,799         \$74,793         \$1,188,881           Total Amount to be Forgiven For All Participating Customers         \$1,177,474         \$1,187,812         \$1,245,600         \$1,428,044         \$1,809,119         \$1,892,683         \$1,886,813,544,338         \$1,361,565         \$1,242,517         \$18,297,188           Average Amount to be forgiven for all participating customers         \$1,068         \$1,066         \$1,076         \$1,080         \$1,075         \$1,078         \$1,078         \$1,080         \$1,078         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,078         \$1,080         \$1,078         \$1,078         \$1,080         \$1,078         \$1,078         \$1,077         \$1,080         \$1,078         \$1,078         \$1,078         \$1,080         \$1,078         \$1,078         \$1,078         \$1,080 <td< td=""><td></td><td>7</td><td></td><td>V</td><td>1</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>		7		V	1									
Total Customer Payments \$83,114 \$79,335 \$95,243 \$106,699 \$113,855 \$118,481 \$133,745 \$112,618 \$97,309 \$100,893 \$72,799 \$74,793 \$1,188,88° Total Amount to be Forgiven For All Participating Customers \$1,177,474 \$1,187,812 \$1,245,600 \$1,076 \$1,080 \$1,074 \$1,075 \$1,078 \$1,077 \$1,080 \$1,048,043 \$1,245,600 \$1,076 \$1,080 \$1,074 \$1,075 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1,077 \$1,078 \$1														
Total Amount to be Forgiven For All Participating Customers \$1,177,474 \$1,187,612 \$1,245,600 \$1,428,044 \$1,809,119 \$1,892,683 \$1,884,937 \$1,816,605 \$1,706,486 \$1,544,338 \$1,361,565 \$1,242,517 \$18,297,186 Average Amount to be forgiven for all participating customers \$1,068 \$1,066 \$1,066 \$1,066 \$1,076 \$1,080 \$1,077 \$1,075 \$1,077 \$1,077 \$1,080 \$1,078 \$1														
Average Amount to be forgiven for all participating customers         \$1,068         \$1,076         \$1,080         \$1,075         \$1,078         \$1,077         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,080         \$1,078         \$1,078         \$1,078         \$1,080         \$1,078         \$1,078         \$1,078         \$1,080         \$1,078         \$1,078         \$1,078         \$1,078         \$1,078         \$1,078         \$1,078         \$1,080         \$1,078         \$1,071         \$10,000         \$1,078 <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>														
Total installment amount for all RI AMP customers 105,487 108,197 124,296 139,569 \$179,887 \$167,560 \$155,133 \$137,941 \$127,190 \$109,104 \$87,063 \$75,715 \$1,517,147   Average installment amount for all RI AMP customers \$96 \$97 \$107 \$105 \$107 \$95,015 \$89 \$82 \$90 \$76 \$69 \$66 \$80,000   Average arrears balance not yet forgiven 1,169 1,137 1,135 1,138 \$1,254 \$1,311 \$1,343 \$1,319 \$1,313 \$1,285 \$1,263 \$1,220 \$1,247   Average Arrearage balance as a percentage of the total balance 75.50% 74.06% 73.90% 75.48% 84.18% 87.87% 87.91% 85.77% 84.22% 81.17% 78.10% 74.73% 80.24%   Total Amount of Arrears Outstanding \$1,288,181 \$1,268,167 \$1,315,893 \$1,530,453 \$2,113,483 \$2,309,141 \$2,346,776 \$2,224,572 \$2,074,985 \$1,841,606 \$1,592,897 \$1,399,288 \$21,305,445   Toral Forgiveness Credits Applied during the reporting period \$74,805 \$76,277 \$76,574 \$82,251 \$81,339 \$72,489 \$114,171 \$101,394 \$91,196 \$118,567 \$80,599 \$103 \$482 \$960 \$10,335 \$482 \$960 \$10,335 \$482 \$960 \$10,335 \$482 \$960 \$10,335 \$482 \$97 \$101 \$105 \$107 \$107 \$103 \$104 \$105 \$107 \$107 \$103 \$104 \$105 \$107 \$107 \$103 \$104 \$105 \$107 \$107 \$103 \$104 \$105 \$107 \$107 \$107 \$103 \$104 \$105 \$107 \$107 \$107 \$103 \$104 \$105 \$107 \$107 \$107 \$107 \$107 \$107 \$107 \$107														
Average installment amount for all RI AMP customers         \$96         \$97         \$107         \$105         \$177         \$95,015         \$89         \$82         \$90         \$76         \$69         \$66         \$8,000           Average arrears balance not yet forgiven         1,169         1,137         1,138         \$1,254         \$1,311         \$1,343         \$1,319         \$1,285         \$1,263         \$1,220         \$1,24           Average Arrearge balance as a percentage of the total balance         75,50%         74,06%         73,90%         75,48%         84.18%         87,87%         84,223         \$1,178         71,220         \$1,24           Average Arrearge balance as a percentage of the total balance         75,50%         74,06%         73,90%         75,48%         84.18%         87,87%         84,223         \$1,178         78,10%         74,20%         \$1,220         \$1,24           Arrearge Manual of Arrears Outstanding         \$1,288,181         \$1,268,167         \$1,315,893         \$1,530,453         \$2,130,441         \$2,309,141         \$2,306,776         \$2,224,572         \$2,074,985         \$1,841,606         \$1,592,897         \$1,399,288         \$21,305,442           Forgiveness Credits Applied during the reporting period         \$74,805         \$76,277         \$82,251         \$81,3														
Average arrears balance not yet forgiven         1,169         1,137         1,135         1,138         \$1,254         \$1,311         \$1,343         \$1,319         \$1,313         \$1,285         \$1,263         \$1,220         \$1,244           Average Arrearse balance as a percentage of the total balance         75,50%         74,06%         73,90%         75,48%         84,18%         87,87%         87,91%         85,77%         84,22%         81,17%         78,10%         74,73%         80,24%           Total Amount of Arrears Outstanding         \$1,281,181         \$1,268,167         \$1,315,893         \$1,530,453         \$2,131,483         \$2,309,141         \$2,346,776         \$2,224,572         \$2,074,985         \$1,841,606         \$1,592,897         \$1,399,288         \$21,305,443           Forgiveness Credits Applied during the reporting period         \$74,805         \$76,277         \$76,574         \$82,251         \$81,339         \$72,489         \$114,112         \$101,394         \$91,996         \$118,567         \$80,599         \$98,667         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$1,068,865         \$10,088,865         \$10,088,865														
Average Arrearage balance as a percentage of the total balance         75.50%         74.06%         73.90%         75.48%         84.18%         87.87%         87.91%         85.77%         84.22%         81.17%         78.10%         74.73%         80.24%           Total Amount of Arrears Outstanding         \$1,288,181         \$1,288,181         \$1,288,181         \$1,288,181         \$1,315,893         \$1,530,453         \$2,131,483         \$2,309,141         \$2,346,776         \$2,224,572         \$2,074,985         \$184,1606         \$1,592,897         \$1,399,288         \$21,305,442           Forgiveness Credits Applied during the reporting period         \$74,805         \$76,277         \$76,574         \$82,251         \$81,339         \$72,489         \$141,012         \$11,098         \$80,599         \$10,068,865           Total Forgiveness Credits (count)         707         713         742         829         801         748         1,131         968         855         1,109         782         950         10,335           Average Monthly Forgiveness Credit         \$106         \$107         \$103         \$99         \$102         \$97         \$101         \$107         \$103         \$104         \$102           Number of Participants Receiving LIHEAP         0         112         17														
Total Amount of Arrears Outstanding \$1,288,181 \$1,268,167 \$1,315,893 \$1,530,453 \$2,113,483 \$2,309,141 \$2,346,776 \$2,224,572 \$2,074,985 \$1,841,606 \$1,592,897 \$1,399,288 \$21,305,442 Forgiveness Credits Applied during the reporting period \$74,805 \$76,574 \$82,251 \$81,339 \$72,489 \$11,4,112 \$101,394 \$91,796 \$118,567 \$80,599 \$98,667 \$1,068,869 \$1,041,042 \$101,044 \$101														
Forgiveness Credits Applied during the reporting period \$74,805 \$76,277 \$76,574 \$82,251 \$81,339 \$72,489 \$114,112 \$101,394 \$91,796 \$118,567 \$80,599 \$98,667 \$1,068,869 \$100,000														
Total Forgiveness Credits (count)         707         713         742         829         801         748         1,131         968         855         1,109         782         950         10,335           Average Monthly Forgiveness Credit         \$106         \$107         \$103         \$99         \$102         \$97         \$101         \$105         \$107         \$103         \$104         \$105           Number of Participants Receiving LIHEAP         0         112         17         186         84         564         195         3         2         38         5         16         1227           Percentage of Participants Receiving LIHEAP         0.00%         10.04%         1.4.06%         4.98%         32.02%         11.13%         0.17%         0.12%         2.65%         0.39%         1.39%         6.53%														
Average Monthly Forgiveness Credit         \$106         \$107         \$103         \$99         \$102         \$97         \$101         \$105         \$107         \$103         \$104         \$105           Number of Participants Receiving LIHEAP         0         112         17         186         84         564         195         3         2         38         5         16         122           Percentage of Participants Receiving LIHEAP         0.00%         10.04%         1.46%         14.06%         4.98%         32.02%         11.13%         0.17%         0.12%         2.65%         0.39%         1.39%         6.53%														
Number of Participants Receiving LIHEAP 0 112 17 186 84 564 195 3 2 38 5 16 1222 Percentage of Participants Receiving LIHEAP 0.00% 10.04% 1.46% 14.06% 4.98% 32.02% 11.13% 0.17% 0.12% 2.65% 0.39% 1.39% 6.53%														
Percentage of Participants Receiving LIHEAP 0.00% 10.04% 1.46% 14.06% 4.98% 32.02% 11.13% 0.17% 0.12% 2.65% 0.39% 1.39% 6.53%		0							3	2		5		
		0.00%		1.46%	14.06%				0.17%		2.65%	0.39%		6.53%
		\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190		\$2,410	\$1,630	\$29,049	\$3,709	\$11,530	\$965,307
			•							•				•

5/10 / MIS 2220 / MIS 00 MIS MIS	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	3,089	2,866	2,811	2,772	2,576	2,431	2,477	2,130	1,890	1,613	1,513	1,425	2,299
Customers Newly Added to AMP Agreement	244	237	215	135	196	457	295	150	155	138	143	144	2,509
New Enrollments that were "transferred plans"	26	7	16	10		16	11		5	5			125
Customers Removed - Complete	57		111	125		207	140		82				1,351
Customers Removed - Defaulted	369	305	164	30		411	70		246				2,670
Customers Removed - Cancelled	52	46	42	27		39	79	44	84				585
Total Customer Payments	Ψ 201,000.00	Ψ 200,011.00		\$ 227,193.48		\$ 219,808.80		Ψ 200,000.00		\$ 163,483.87			\$2,506,602.74
Total Amount to be Forgiven For All Participating Customers	\$ 3,244,912.08		\$ 2,965,498.08	\$ 2,911,957.56	\$ 2,685,543.48	\$ 2,552,818.92			\$ 2,012,978.88			\$ 1,546,626.24	\$29,144,342.64
Average Amount to be forgiven for all participating customers  Total installment amount for all RI AMP customers	\$ 1,050.47	\$ 1,058.97	\$ 1,054.96	\$ 1,050.48	\$ 1,042.52			\$ 1,052.95	\$ 1,065.06			\$ 1,085.35	\$1,058.86
	\$ 291,721.24							\$ 231,781.77					\$2,921,103.34
Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17	\$ 102.04	\$ 105.00	\$ 109.96	\$ 108.85	\$ 108.01	\$ 108.81	\$ 110.10	\$ 113.87	\$ 115.49	\$ 113.75	\$107.21
Average arrears balance not yet forgiven  Average arrearage balance as a percentage of the total balance	\$ 1,193.51 73.13%	\$ 1,217.64 72 14%	\$ 1,202.40 71.39%	\$ 1,180.46 70.88%	\$ 1,208.16	\$ 1,349.63 79.58%	\$ 1,345.99 80.78%	\$ 1,387.55 81 13%	\$ 1,435.80 81.59%	\$ 1,445.51 81.37%	\$ 1,464.99 80.60%	\$ 1,457.09 79.69%	\$ 1,324.06 77.17%
Total Amount of Arrears Outstanding	10.1070	72.1170	\$ 3.379.972.96		73.72% \$ 3.112.230.51	10.0070		\$ 2.955.483.61	01.0070	\$ 2.331.609.72		\$ 2.076.358.30	\$35.849.606.06
3				\$ 3,272,236.35									\$35,849,606.06
Forgiveness Credits Applied during the reporting period			\$ 216,512.36					\$ 158,802.29		\$ 132,804.63		\$ 90,791.69	\$ 1,902,553.82 19,214
Total Forgiveness Credits (count) Average Monthly Forgiveness Credit	2,236 \$ 103.29	2,072 \$ 100.92	2,225 \$ 97.30	1,782 \$ 95.66	1,601 \$ 97.27	1,587 \$ 95.57	1,548 \$ 95.69	1,607 \$ 98.81	1,212 \$ 100.44	1,306 \$ 101.68	\$ 1,139 \$ 101.67	\$ 100.99	\$ 99.11
Number of Participants Receiving LIHEAP	\$ 103.29 72	395	\$ 97.30	\$ 95.00	\$ 91.21 74	\$ 95.57	\$ 95.69	\$ 90.01	50	\$ 101.06	\$ 101.07	\$ 100.99	723
Percentage of Participants Receiving LIHEAP	2.33%	13.78%	1.49%	1.40%	2.87%	0.37%	1.17%	0.61%	2.64%	0.00%	0.00%	0.00%	2.22%
	\$ 62,083.00		\$ 34,026.00	\$ 32,769.00	\$ 61,364.00		\$ 23,674.00		\$ 41,078.00	0.00%	0.00%	0.00%	
Total Fuel Assistance Payments	φ 0∠,003.00	\$ 327,906.02	φ 34,0∠0.00	φ 3∠,/69.00	φ 01,304.00	\$ 7,290.00	φ 23,074.00	\$ 11,133.85	φ 41,076.00	φ -	φ -	φ -	\$601,323.87
								-		-	-		
ELECTRIC ONLY				1	l			l		l	l	l	
ELLOTRIC UNLT	lanuary	Echruary:	March	April	May	luno	lube	August	Contombo-	October	November	December	YTD 2020
Number of Customers Astive	January	February		Aprii 1,844		June 1,674	July 1,729	August	September	October			
Number of Customers Active	2,011	1,867	1,852 149		1,734			1,513	1,332	1,149		1,037	1,569 1,755
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans"	163 16	164	149	95 9	122	319 12	213 8	101	111	103		107	1,755
Customers Removed - Complete	35	41	65	76	145	122	83	79	66			28	855
Customers Removed - Complete  Customers Removed - Defaulted	246	215	103	20	50	261	45		180			106	1.786
	39	34	30		21		59	35	58			28	437
Customers Removed - Cancelled	\$ 200,069.93	\$ 179,984.69	\$ 182,036.23	\$ 174,911.46		32 \$ 169,987.14							\$1,962,172.89
Total Customer Payments		\$ 1.929.624.60	\$ 1.900.239.12						\$ 1.381.086.84			\$ 1.115.811.72	\$1,962,172.68
Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers	\$ 2,065,996.80	\$ 1,929,624.60	\$ 1,900,239.12	\$ 1,885,776.00 \$ 1,022.65	\$ 1,757,125.92 \$ 1,013.33	\$ 1,709,756.76 \$ 1,021.36	\$ 1,748,503.68 \$ 1,011.28	\$ 1,546,202.16 \$ 1,021.94	\$ 1,381,086.84	\$ 1,202,054.16 \$ 1,046.17		\$ 1,115,811.72	\$19,405,621.92
Total installment amount for all RI AMP customers		\$ 208,932.77		\$ 222,248.32	\$ 1,013.33	\$ 1,021.36			\$ 165,421.06	\$ 1,046.17	\$ 1,066.40	\$ 1,075.99	\$2,264,275.04
Average installment amount for all RI AMP customers		\$ 206,932.77	\$ 117.23		\$ 217,050.36	<b>+</b> ,	\$ 205,953.24	\$ 181,630.15 \$ 120.04		\$ 129.29		\$ 134,596.40	\$2,264,275.04
ŭ	\$ 1,186.26		\$ 1,195.67	\$ 120.52 \$ 1,165.92	\$ 1,182.69	\$ 120.70 \$ 1,334.19	\$ 1,333.68		\$ 124.18 \$ 1,426.88	\$ 1,421.77	\$ 130.92 \$ 1.475.68	\$ 1,478.74	\$1,314.69
Average arrears balance not yet forgiven		\$ 1,212.11 72.54%	71.92%	71.15%		79.56%	\$ 1,333.66	\$ 1,362.64 80.87%	81.77%	81.51%	81.15%	80.43%	
Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding	73.50% \$ 2,385,580.88	\$ 2,263,019.06	\$ 2,214,381.43	\$ 2,149,966.04	73.52% \$ 2,050,795.71	\$ 2,233,434.99	\$ 2,305,945.92	\$ 2,061,677.88	\$ 1,900,609.93	\$ 1,633,614.75	\$1,609,968.21	\$ 1.533.461.85	77.39% \$24,342,456.65
Forgiveness Credits Applied during the reporting period		\$ 135,480.91	\$ 137,127.83	\$ 111,823.70	\$ 101.973.57	\$ 99,734.66			\$ 85,519.22	\$ 92,177.42			\$1,262,869.19
Total Forgiveness Credits (count)	1,426	1 352	1,444	1,200	1 077	1 087	1,072	1 152	876	935	812		12,433
Average Monthly Forgiveness Credit	\$ 102.60	\$ 100.20	\$ 94.96	\$ 93.18	\$ 94.68	\$ 91.75	\$ 92.01	\$ 95.14	\$ 97.62	\$ 98.58	\$ 98.98	¢ -	\$88.31
Number of Participants Receiving LIHEAP	39	\$ 100.20	φ 94.90 Q	ŷ 93.10 5	\$ 94.00 12	\$ 91.75	92.01	φ 95.14 5	97.02	\$ 90.00	φ 90.90 1	φ - 0	188
Percentage of Participants Receiving LIHEAP	1.93%	4.76%	0.05%	0.27%	0.69%	0.23%	0.75%	0.33%	0.90%	0.00%	0.00%	0.00%	0.83%
Total Fuel Assistance Payments		\$ 74,091.02	\$ 7,121.00	\$ 4.584.00	\$ 10,793.00	\$ 3,575.00	\$ 11,284.00	\$ 4,935.85	\$ 11,458.00	0.0070	¢ -	0.0076	\$164,054.87
Total Fuel Assistance Fayinents	ψ 30,213.00	Ψ 74,031.02	Ψ 7,121.00	Ψ 4,304.00	ψ 10,733.00	ψ 3,373.00	Ψ 11,204.00	ψ 4,333.03	Ψ 11,430.00	- ·	Ψ -		\$104,034.07
GAS ONLY	l				l			l				l .	
0.10 0.12.	January	February	March	April	Mav	June	July	August	September	October	November	December	YTD 2020
Number of Customers Active	1.078	999	959	928	842	757	748	617	558				730
Customers Newly Added to AMP Agreement	81	73	66	40	74	138	82	49	44				754
New Enrollments that were "transferred plans"	10	2	4	1	3	4	3	1	2	3		2	37
Customers Removed - Complete	22	34	46	49	97	85	57	31	16	28	19	12	496
Customers Removed - Defaulted	123	90	61	10	22	150	25	147	66		68	43	884
Customers Removed - Cancelled	13	12	12	6	4	7	20	9	26		10	11	148
Total Customer Payments	\$ 61,466.67	\$ 59,886.31	\$ 59,682.14	\$ 52,282.02	\$ 53,141.84	\$ 49,821.66	\$ 47,125.52	\$ 43,260.24	\$ 38,051.75		\$ 24,825.49	\$ 24,139.81	\$544,429.85
Total Amount to be Forgiven For All Participating Customers			\$ 1,065,258.96	\$ 1,026,181.56	\$ 928,417.56	\$ 843,062.16	\$ 831,840.72	\$ 696,585.24		\$ 526,933.08	\$ 473,430.84	\$ 430,814.52	\$9,738,720.72
Average Amount to be forgiven for all participating customers	\$ 1,093.61	\$ 1,106.49	\$ 1,110.80	\$ 1,105.79	\$ 1,102.63	\$ 1,113.68	\$ 1,112.08	\$ 1,128.98	\$ 1,132.42	\$ 1,135.63	\$ 1,121.87	\$ 1,110.34	\$1,114.53
Total installment amount for all RI AMP customers		\$ 66,700.49	\$ 69,731.70	\$ 68,813.24	\$ 66,224.48	\$ 62,569.73	\$ 61,591.15	\$ 50,151.62	\$ 42,678.91	\$ 35,129.81	\$ 31,897.12	\$ 27,497.15	\$656,828.30
Average installment amount for all RI AMP customers	\$ 68.49	\$ 66.76	\$ 72.71	\$ 74.15	\$ 78.65	\$ 82.65	\$ 82.34	\$ 81.28	\$ 76.48		\$ 75.58	\$ 70.86	\$75.47
Average arrears balance not yet forgiven	\$ 1,207.04	\$ 1,227.96	\$ 1,215.42	\$ 1,209.34	\$ 1,260.61	\$ 1,383.77	\$ 1,374.43	\$ 1,448.63	\$ 1,457.08	\$ 1,504.29	\$ 1,437.37	\$ 1,399.21	\$ 1,343.76
Average Arrearage balance as a percentage of the total balance	72.48%	71.41%	70.40%	70.37%	74.10%	79.63%	80.83%	81.74%	81.18%	81.03%	79.17%	77.68%	76.67%
Total Amount of Arrears Outstanding		\$ 1,226,737.33	\$ 1,165,591.53	\$1,122,270.31	\$ 1,061,434.80	\$1,047,516.93			\$ 813,054.01	\$ 697,994.97	\$ 606,570.66	\$ 542,896.45	\$11,507,149.41
Forgiveness Credits Applied during the reporting period	\$ 84,651.56	\$ 73,645.69	\$ 79,384.53	\$ 58,647.52	\$ 53,762.50	\$ 51,938.44	\$ 49,485.07	\$ 49,192.09	\$ 36,223.12	\$ 40,627.21	\$ 35,429.31	\$ 26,697.59	\$ 639,684.63
Total Forgiveness Credits (count)	810	720	781	582	524	500	476	455	336	371	327	255	6,13
Average Monthly Forgiveness Credit	\$ 104.50	\$ 102.28	\$ 101.64	\$ 100.76	\$ 102.60	\$ 103.87	\$ 103.96	\$ 108.11	\$ 107.80	\$ 109.50	\$ 108.34	\$ 104.69	\$ 104.84
Number of Participants Receiving LIHEAP	33	306	33	34	62	5	16	8	38	0	0	0	535
Percentage of Participants Receiving LIHEAP	3.06%	30.63%	3.44%	3.66%	7.36%	0.66%	2.13%	1.29%	6.81%	0.00%	0.00%	0.00%	4.92%
Total Fuel Assistance Payments		\$ 253,815.00	\$ 26,905.00	\$ 28,185.00	\$ 50,571.00		\$ 12,390.00				\$ -	\$ -	\$ 437,269.00
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5/10 / M.D 2220 / M.O 00 M.D.M.2D	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,408	1,349	1.397	1.402	1.629		·,	<b>g</b>					1,437
Customers Newly Added to AMP Agreement	182	133	227	171	346								1,059
New Enrollments that were "transferred plans"	12	2	6	2	3								25
Customers Removed - Complete	32	55	7	31	48								173
Customers Removed - Defaulted	141	136	130	97	89								593
Customers Removed - Cancelled	47	59	91	46	64								307
Total Customer Payments		\$ 134,886.40		\$ 149,813,98	\$ 143 251 69								\$718,571.51
Total Amount to be Forgiven For All Participating Customers		\$ 1,513,656.12											\$8,178,930.00
Average Amount to be forgiven for all participating customers	\$ 1,100.54												\$1,137.14
Total installment amount for all RI AMP customers	\$ 160,990.20			\$ 180,700.58									\$882,463.49
Average installment amount for all RI AMP customers	\$ 114.33	\$ 118.03	\$ 122.67		\$ 129.01								\$122.58
Average installment amount for all INT ANII customers  Average arrears balance not yet forgiven	\$ 1,491.11	\$ 1,530.96	\$ 1,585.29		\$ 1,679.74								\$ 1,577.81
Average arrears balance not yet lorgiven  Average arrearage balance as a percentage of the total balance	79.96%	79.81%	81.39%	\$ 1,601.97	83 74%								81.19%
				01.0170	00.1 170								
Total Amount of Arrears Outstanding		\$ 2,065,265.06			\$ 2,736,298.68								\$11,361,673.22
Forgiveness Credits Applied during the reporting period		\$ 102,182.00											\$ 494,906.62
Total Forgiveness Credits (count)	806	975	1,125	977	873								4,756
Average Monthly Forgiveness Credit	\$ 106.53	\$ 104.80	\$ 102.81	\$ 102.38	\$ 104.41								\$ 104.19
Number of Participants Receiving LIHEAP	49	20	44	55	55								223
Percentage of Participants Receiving LIHEAP	3.48%	1.48%	3.14%	3.92%	3.37%								3.08%
Total Fuel Assistance Payments	\$ 39,262.00	\$ 14,461.00	\$ 36,015.00	\$ 39,941.00	\$ 44,302.00								\$173,981.00
·													
ELECTRIC ONLY	ĺ		l	l e e e e e e e e e e e e e e e e e e e	1			1				•	
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	1,043	1,004	1,047	1,043	1,189	vuiic	outy	August	Coptomber	OULODG	.10101111061	Jeconing	1,065
Customers Newly Added to AMP Agreement	1,043	1,004	172	1,043	232							1	769
New Enrollments that were "transferred plans"	9	104	5	119	232						1	+	19
	19	40	53	23	34								169
Customers Removed - Complete		98		70	62							-	
Customers Removed - Defaulted	98		96		~-								424
Customers Removed - Cancelled	36	39	61	35	43								214
Total Customer Payments	\$ 107,257.55			\$ 120,460.10									\$586,392.29
Total Amount to be Forgiven For All Participating Customers		\$ 1,126,663.44			\$ 1,401,614.28								\$6,073,932.60
Average Amount to be forgiven for all participating customers	\$ 1,096.19	\$ 1,122.17	\$ 1,139.91	\$ 1,158.99	\$ 1,178.81								\$1,139.21
Total installment amount for all RI AMP customers	\$ 134,552.14	\$ 131,072.15	\$ 139,031.90	\$ 143,528.19	\$ 163,716.27								\$711,900.65
Average installment amoutn for all RI AMP customers	\$ 129.00	\$ 130.54	\$ 132.79	\$ 137.61	\$ 137.69								\$133.53
Average arrears balance not yet forgiven		\$ 1,567.81	\$ 1,637.93		\$ 1,702,69								\$1,613.38
Average Arrearage balance as a percentage of the total balance	80.59%	80.52%	82.26%	81.38%	83.27%								81.60%
Total Amount of Arrears Outstanding			\$ 1,714,916.96		\$ 2,024,508.20								\$8,611,968.08
Forgiveness Credits Applied during the reporting period			\$ 85,642.79		\$ 69.636.21								\$359.542.20
Total Forgiveness Credits (count)	595	728	844	741	659								3,567
Average Monthly Forgiveness Credit	\$ 105.47	\$ 104.06	\$ 101.47	\$ 102.22	\$ 105.66								\$103.78
Number of Participants Receiving LIHEAP	φ 105.47 18	\$ 104.00	20	ş 102.22 15	φ 105.00 16								\$103.76 75
	10	0.59%		1.43%	1.34%								
Percentage of Participants Receiving LIHEAP	1.72%		1.91%										1.40%
Total Fuel Assistance Payments	\$ 15,769.00	\$ 4,686.00	\$ 17,719.00	\$ 10,682.00	\$ 14,900.00								\$63,756.00
GAS ONLY													
	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2021
Number of Customers Active	365	February 345	March 350	April 359	<b>May</b> 440	June	July	August	September	October	November	December	372
Number of Customers Active Customers Newly Added to AMP Agreement						June	July	August	September	October	November	December	372
	365	345	350	359	440	June	July	August	September	October	November	December	372 290
Customers Newly Added to AMP Agreement	365 40	345 29	350	359 52	440	June	July	August	September	October	November	December	372 290
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete	365 40 3 13	345 29 0 15	350 55 1 17	359 52 1 8	440 114 1 14	June	July	August	September	October	November	December	372 290 6
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted	365 40 3	345 29 0 15 38	350 55 1 17 34	359 52 1	440 114 1 14 27	June	July	August	September	October	November	December	372 290 6 6 169
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled	365 40 3 13 43 11	345 29 0 15 38 20	350 55 1 17 34 30	359 52 1 8 27	440 114 1 14 27 21	June	July	August	September	October	November	December	372 290 6 67 169
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments	365 40 3 13 43 43 11 \$ 23,717.01	345 29 0 15 38 20 \$ 22,421.12	350 55 1 17 34 30 \$ 28,205.73	359 52 1 8 27 11 \$ 29,353.88	440 114 1 14 27 21 \$ 28,481.48	June	July	August	September	October	November	December	372 290 6 67 169 93 \$132,179.22
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers	365 40 3 13 43 43 11 \$ 23,717.01 \$ 406,230.72	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68	350 55 1 17 34 30 \$ 28,205.73 \$ 396,756.96	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56	440 114 1 14 27 21 \$ 28,481.48 \$ 508,214.88	June	July	August	September	October	November	December	372 290 6 67 169 93 \$132,179,22 \$2,104,333.80
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers	365 40 3 13 43 43 43 5 23,717.01 \$ 406,230.72 \$ 1,112.96	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71	350 55 1 177 34 300 \$ 28,205,73 \$ 396,756.96 \$ 1,133.59	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30	440 114 1 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03	June	July	August	September	October	November	December	372 290 6 6 168 93 \$132,179,22 \$2,104,333.8 \$1,130.92
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers	365 40 3 13 43 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06	345 29 0 15 38 20 \$ 22,491.62 \$ 38,291.62 \$ 1,121.71 \$ 28,160.26	350 55 1 177 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97	359 52 1 8 27 11 \$ 29,355.8 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39	440 114 1 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16	June	July	August	September	October	November	December	372 290 6 6 166 93 \$132,179.22 \$2,104,333.80 \$1,130.92 \$170,562.84
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers	365 40 3 13 43 43 43 \$23,717.01 \$406,230.72 \$1,112.96 \$26,438.06 \$72.43	345 29 0 15 38 22,421.12 \$ 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 81.62	350 55 1 17 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54	440 114 1 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16 \$ 105.56	June	July	August	September	October	November	December	37: 29( 6: 6: 16: 9: \$1,32,179.2: \$2,104,333.8( \$1,130.9: \$1,70,562.8: \$91.1:
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven	365 40 3 13 43 43 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 26,438.05 \$ 1,422.76	345 29 0 15 38 22,421,12 \$ 386,992,68 \$ 1,121,71 \$ 28,160,26 \$ 8,81,62 \$ 1,423,69	350 55 1 177 34 34 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 1,427.82	359 52 1 8 27 27 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88	440 114 1 1 1 27 27 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16 \$ 105.56 \$ 1,617.70	June	July	August	September	October	November	December	372 299 6 6 169 93132,179.22 \$2,104,333.8 \$1,130.92 \$170,562.8 \$91.11 \$1,472.37
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance	365 40 3 13 43 41 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08%	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,12.68 \$ 11,62.6 \$ 81,62 \$ 1,423.69 77.61%	350 55 1 17 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54%	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88 80.07%	440 114 11 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16 \$ 105.56 \$ 1,617.70 85.13%	June	July	August	September	October	November	December	372 299 6 6 66 166 93 \$132,179.22 \$2,104,333.86 \$1,130.92 \$170,562.84 \$91.11 \$ 1,472.37 79.89%
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven	365 40 3 13 43 43 523,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 81.62 \$ 1,423.69 77.61% \$ 491,175.23	350 55 11 17 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 49,739.83	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.30 \$ 103.54 \$ 1,469.88 8 0.07% \$ 527,688.83	440 114 1 1 1 27 27 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16 \$ 105.56 \$ 1,617.70	June	July	August	September	October	November	December	37; 299 (6) 66; 16; 9; \$132,179.2; \$2,104.333.8( \$1,130.8; \$170,562.8; \$170,562.8; \$17472.37 79.899 \$2,249,965.3;
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance	365 40 3 13 43 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,12.68 \$ 11,62.6 \$ 81,62 \$ 1,423.69 77.61%	350 55 11 17 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 49,739.83	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88 8 0,07% \$ 527,688.83	440 114 11 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16 \$ 105.56 \$ 1,617.70 85.13%	June	July	August	September	October	November	December	37. 29 6 6 16: 9. \$132,179.2: \$2,104,333.8: \$1,130.9: \$170,562.8: \$91.1 \$ 1,472.37 79.899 \$2,249,965.3
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding	365 40 3 13 43 43 523,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,121.71 \$ 28,160.26 \$ 81.62 \$ 1,423.69 77.61% \$ 491,175.23	350 55 11 17 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 49,739.83	359 52 1 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.30 \$ 103.54 \$ 1,469.88 8 0.07% \$ 527,688.83	440 114 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 1647.16 \$ 105.56 \$ 1,617.70 85.13% \$ 711,790.48	June	July	August	September	October	November	December	37; 29( 6.6) 6.16( 10( 10( 11) 5.132,179.2; 5.104,333,6 \$1,130.9; \$170,562.8; \$1,472.37 79.89; \$2,244,965.3; \$125,364.42
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average Arrears balance not yet forgiven Average Arrears balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period	365 40 3 13 43 43 523,717.01 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14	345 29 0 15 38 20 \$ 22,421,12 \$ 386,992,68 \$ 11,221,71 \$ 28,160,26 \$ 11,622,77,613,6 \$ 142,369 77,613,6 \$ 491,175,2 \$ 26,423,16	350 55 117 34 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 499.738.83 \$ 30,028.99	359 52 11 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88 8 0,07% \$ 527,688.83 \$ 24,284.09 236	440 114 14 27 21 \$ 28,481,48 \$ 508,214,88 \$ 1,155,03 \$ 46,447,16 \$ 105,56 \$ 1,617,70 85,13% \$ 711,790,48 \$ 21,517,04	June	July	August	September	October	November	December	37: 29( 6: 6: 16: 18: \$132,179.2: \$2,104,333.8: \$11,130.3: \$170,562.8: \$91.1: \$1,472.37 \$2,249,965.3: \$125,364.42 \$1,188
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all RI AMP customers Average installment amount for all RI AMP customers Average arrears balance not yet forgiven Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit	365 40 3 13 43 43 11] \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14 211	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,423.69 \$ 1,423.69 \$ 1,423.69 \$ 1,423.69 \$ 491,175.23 \$ 491,175.23	350 55 11 17 34 30 \$ 28,205.73 \$ 386,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78,54% 499,739.83 \$ 30,28.99 281	359 52 11 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88 80.07% \$ 527,688.83 \$ 24,284.09	440 114 27 21 \$ 28,481.48 \$ 508,214.88 \$ 1,155.03 \$ 46,447.16 \$ 105.56 \$ 1,617.70 85.13% \$ 711,790.48 \$ 21,517.04	June	July	August	September	October	November	December	37; 29( 6.6) 16( 19( 5.132,179.2) \$132,179.2; \$2,104,3130.8; \$1,552.8; \$1,472.37 79.89 \$2,249,965.3; \$125,364.42 1,1(8) \$105.36
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Average Amount to all R1 AMP customers Average installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average Arrears balance not yet forgiven Average Arrears before not yet forgiven Forgiveness Credits Amount of Arrears Outstanding Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving L1HEAP	365 40 3 3 13 43 43 11 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14 211 \$ 109.53 31	345 29 0 15 38 20 \$ 22,421,12 \$ 366,992,68 \$ 1,121,71 \$ 28,160,26 \$ 81,62 \$ 1,423,69 77,61% \$ 491,175,23 \$ 491,175,23 \$ 26,423,16 247 \$ 106,97	350 55 11 17 34 30 \$ 28,205.73 \$ 396,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 78.54% 499,739.83 \$ 30,028.99 281 \$ 106.86 \$ 24	359 52 11 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88 80.07% \$ 527,688.83 \$ 24,284.09 236 \$ 102.89 40	440 114 27 21 \$ 28,481,48 \$ 508,214,88 \$ 1,155,03 \$ 46,447,16 \$ 105,56 \$ 1617,70 85,13% \$ 711,790,48 \$ 21,517,04 21,517,04 3 100,54	June	July	August	September	October	November	December	372 299 66 66 168 8132,179,22 \$2,104,333,48 \$1,130,92 \$170,562,8- \$91,1' \$ 1,472,37 79,889, \$2,249,965,3' \$ 125,364,42 1,188 \$ 105,366 144
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Cancelled Total Customer Payments Total Customer Payments Total Customer Payments Total amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP Percentage of Participants Receiving LIHEAP	365 40 3 3 13 43 43 111 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14 211 \$ 109.53 31 8.49%	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1.122.71 \$ 28,160.26 \$ 81.62 \$ 1,423.69 77.61% \$ 491,175.23 \$ 26,423.16 \$ 106.97 14 4 4.05%	350 55 11 17 34 30 30 \$ 28,205.73 \$ 386,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 499,739.83 \$ 30,028.99 281 \$ 106.86 244 6.85%	359 52 11 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.56 \$ 17,172.39 \$ 103.54 \$ 1,469.88 \$ 1,469.88 \$ 1,284.09 236 \$ 102.89 110.89	440 114 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 105.56 \$ 1.155.03 \$ 46,447.16 \$ 105.56 \$ 1,117.90.48 \$ 711,790.48 \$ 214 \$ 100.54 39 8.86%	June	July	August	September	October	November	December	372 299 6 67 67 166 93 \$132,179.22 \$2,104,333.86 \$1,130.92 \$170,562.84 \$91.11 \$1,472.37 79.89% \$2,249,965.31 \$1,153.64.42 \$1,188 \$1,05.36 1488 7.88%
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven for all participating customers Total installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average arrears balance not yet forgiven Average Arrearas Delance not yet forgiven Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP	365 40 3 3 13 43 41 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14 \$ 109.53 31 8.49%	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1,122.71 \$ 28,160.26 \$ 81.62 \$ 1,423.69 77.61% \$ 491,175.23 \$ 26,423.16 247 \$ 106.97 14 4.05%	350 55 11 17 34 30 30 \$ 28,205.73 \$ 386,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 499,739.83 \$ 30,028.99 281 \$ 106.86 244 6.85%	359 52 11 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.30 \$ 37,172.39 \$ 103.54 \$ 1,469.88 80.07% \$ 527,688.83 \$ 24,284.09 236 \$ 102.89 40	440 114 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 105.56 \$ 1.155.03 \$ 46,447.16 \$ 105.56 \$ 1,117.90.48 \$ 711,790.48 \$ 214 \$ 100.54 39 8.86%	June	July	August	September	October	November	December	372 299 66 67 67 166 83 8132,179,22 \$2,104,333,86 \$1,130,92 \$170,562,84 \$91,11 \$ 1,472,37 79,83% \$2,249,965,31 \$ 125,364,42 1,188 \$1,50,364 148
Customers Newly Added to AMP Agreement New Enrollments that were "transferred plans" Customers Removed - Complete Customers Removed - Defaulted Customers Removed - Cancelled Total Customer Payments Total Amount to be Forgiven For All Participating Customers Average Amount to be forgiven For All Participating Customers Total installment amount for all R1 AMP customers Average installment amount for all R1 AMP customers Average arrears balance not yet forgiven Average Arrearage balance as a percentage of the total balance Total Amount of Arrears Outstanding Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count) Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP Percentage of Participants Receiving LIHEAP	365 40 3 3 13 43 43 111 \$ 23,717.01 \$ 406,230.72 \$ 1,112.96 \$ 26,438.06 \$ 72.43 \$ 1,422.76 78.08% \$ 519,310.77 \$ 23,111.14 211 \$ 109.53 31 8.49%	345 29 0 15 38 20 \$ 22,421.12 \$ 386,992.68 \$ 1.122.71 \$ 28,160.26 \$ 81.62 \$ 1,423.69 77.61% \$ 491,175.23 \$ 26,423.16 \$ 106.97 14 4 4.05%	350 55 11 17 34 30 30 \$ 28,205.73 \$ 386,756.96 \$ 1,133.59 \$ 32,344.97 \$ 92.41 \$ 1,427.82 78.54% 499,739.83 \$ 30,028.99 281 \$ 106.86 244 6.85%	359 52 11 8 27 11 \$ 29,353.88 \$ 406,138.56 \$ 1,131.56 \$ 17,172.39 \$ 103.54 \$ 1,469.88 \$ 1,469.88 \$ 1,284.09 236 \$ 102.89 110.89	440 114 14 27 21 \$ 28,481.48 \$ 508,214.88 \$ 105.56 \$ 1.155.03 \$ 46,447.16 \$ 105.56 \$ 1,117.90.48 \$ 711,790.48 \$ 214 \$ 100.54 39 8.86%	June	July	August	September	October	November	December	37 29 6 16 16 9 \$132,179.2 \$2,104,333.8 \$1,130.9 \$170,562.8 \$91.1 \$1,472.37 \$7.98.99 \$2,249,965.3 \$125,364.42 \$1.18 \$105.36